



Welfare Services in an Emergency

Director's Guideline for CDEM Groups and agencies with responsibilities for welfare services in an emergency [DGL 11/15]



Resilient New Zealand
Aotearoa Manahau

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Authority

This guideline has been issued by the Director of the Ministry of Civil Defence & Emergency Management pursuant to s9(3) of the Civil Defence Emergency Management (CDEM) Act 2002. It provides assistance to CDEM Groups and agencies with responsibilities for welfare services in an emergency to understand and work towards the welfare roles, structures, and responsibilities described in the National Civil Defence Emergency Management Plan 2015.

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Cover images

Clockwise from left: Welfare volunteer assisting displaced person at Christchurch City Council annual CDC exercise, 13 September 2014 (image courtesy of Christchurch City Council CDEM Team); Cow on Manawatu farm, 4 June 2015 (image courtesy of the Ministry for Primary Industries); NZ Army Engineers distributing water and supplies at New Brighton Beach after Christchurch Earthquake, 26 February 2011 (image courtesy of New Zealand Defence Force).



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